



Feedback to SECO and escalation process

As the commissioner of public export and investment promotion activities, SECO is always interested in feedback from Swiss companies and partner institutions on the performance of the state investment promoter Switzerland Global Enterprise (S-GE) and on developing export and investment promotion activities in general. If there is any feedback you would like to give, please contact:

Frau Mira Schär

State Secretariat for Economic Affairs SECO

Promotion Activities Directorate, Export and Investment Promotion

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Should you have a complaint about Switzerland Global Enterprise and the way it exercises its remit, this can be filed officially:

1. Complaints can be directly addressed to the S-GE Board of Directors at the following address:

Switzerland Global Enterprise

Herr Ralph Rütsche

Stampfenbachstrasse 85

8006 Zurich

Please describe your complaint on no more than one A4 sheet.

The S-GE Board of Directors will attempt to reach an amicable settlement.

2. If no agreement can be reached with the S-GE Board, the matter will be addressed to SECO.